



# CLARKE REC Headlines

The official publication of Clarke Electric Cooperative

**SAFETY DRIVEN | ENERGY SMART | COMMUNITY INVESTED** Volume No. 78 No. 5 | May 2018

## Clarke Electric Selects New CFO

**CLARKE ELECTRIC HAS HIRED SAM WALKUP AS** the new Manager of Finance. He began his duties with the cooperative April 16. Sam has a B.S. in Business Administration Management and Economic Development and a Master of Business Administration. He most recently spent 12 years working as the Director of Physician Practices at Wright Memorial Hospital in Trenton, Mo.



Sam is a widower with three children: Wilbur, 15; Emma, 12; and Max, 8. They live in Princeton and attend the local school. When Sam is not busy with his children attending or coaching sports events, he finds time to hunt and fish. He was involved in his local community serving on the Princeton City Council, local Rotary and volunteer fire department.

Sam is excited to join Clarke Electric and the positive culture developed by the employees, leadership team and board at the cooperative. He also looks forward to serving the cooperative members and contributing to the growth and success of Clarke Electric.

Welcome Sam and family to the Clarke Electric Cooperative family!

The Clarke Electric office will be closed  
Monday, May 28, in observance of

# MEMORIAL DAY

We wish all our members a safe holiday weekend.

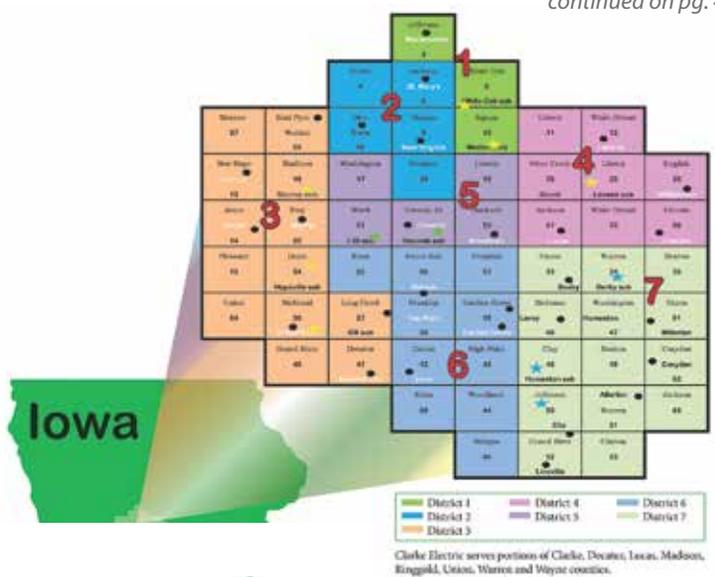
## The Cooperative Difference: Director Election Time

**YOUR BOARD OF DIRECTORS IS ELECTED BY, AND** from, the membership of Clarke Electric Cooperative. Being a director for Clarke Electric is a great opportunity to learn more about your cooperative, meet with local legislators on issues important to electric cooperatives, and give back to your community. A director must attend monthly board meetings, other special meetings and educational seminars designed to keep directors informed about the cooperative and utility industry.

The membership will vote for three available seats during the Annual Meeting election Sept. 10. You can exercise your right to vote by mailing in a ballot or in person at the meeting while enjoying a free meal and entertainment.

**Districts up for election this year are District 6 and two At Large. If you are interested in serving as a board member, call (800) 362-2154.**

*continued on pg. 4*



Reading pays! We have hidden two of our members' account numbers in this issue. If you find your member location number, call during May to have \$10 deducted from your monthly energy account.

## CLARKE

### ELECTRIC COOPERATIVE, INC.

PO Box 161, 1103 N Main, Osceola, IA 50213-0161

Your Touchstone Energy® Cooperative



## Community Invested: Youth Tour Winner



### CONGRATULATIONS TO MAX VONNAHME OF SAINT Charles for being named Clarke Electric Cooperative's representative for the 2018 Youth Tour!

Max is a junior at I-35 Schools and is active in FFA, 4-H and St. Thomas Aquinas Teens (STAT). He is the son of Katie and Eddie Vonnahme. 32-10-08-06

"I like to meet new people and the opportunity to visit Washington, D.C., interests me," Max said. "I would enjoy the opportunity to represent Iowa and Clarke Electric."

"Participating in the Youth Tour is an awesome way to learn about this great nation, develop leadership skills, gain a better understanding of electric cooperatives, and make friendships that will last beyond the week, said Jason Gibbs, Manager of Member Services. "Clarke Electric is proud to send one of our best and brightest to Washington, D.C., this year to participate."

Max will join nearly 40 high school students from Iowa, and more than 1,700 students from around the nation, for the annual week-long trip to Washington, D.C. While there, he will participate in leadership training, engage in one-on-one conversations with elected officials, jumpstart a national peer network and tour the historic sites of Washington.

Photo: Jason Gibbs, left, congratulations Max Vonnahme for being selected as the 2018 Youth Tour representative from Clarke Electric. Youth Tour will take place June 8-14.

## March Outages

- Maintenance - 2
- Construction - 1
- Lightning - 1
- Unknown - 1
- Customer caused - 3
- Equipment/maintenance - 5
- Animal/bird - 1

# Looking Out for You

## Are You Planning to Upgrade or Build a New Service?

**C**ONSIDERING UPGRADING AN EXISTING SERVICE OR requesting new service from Clarke Electric? There's a few things we'll need from you in order to meet your electrical needs. To help save time, the cooperative has a list of questions you should be prepared to answer before your first phone call to us.

For new construction/new service:

**Where is the new property located?** We need the physical address, including the Township and Range, and Section number.

Is the new home or building staked out on the property? Is the driveway also staked or laid out?

**What type of heating system and appliances will be installed?** If electric, what is the kW size of the heating unit? Will gas or wood be utilized?

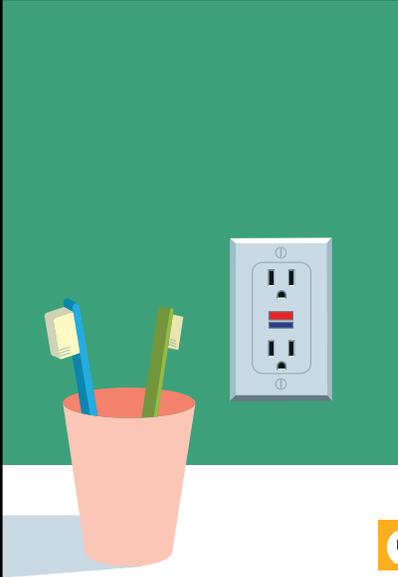
**Are there any other outbuildings currently being constructed or planned for the future?**

You may need to upgrade your existing electric service if you are:

- building a new home to replace your existing home;
- adding on to your current home;
- building a new outbuilding/shop;
- adding a grain bin or large motor load to your existing service; or
- updating the panel size in your home.

It is important to us to be aware of any additional electric load you plan to add to your existing service. If you're not sure of the size of your service don't hesitate to call us and ask. This will assure that Clarke Electric continues to provide you with proper and reliable electrical service.

Consult both your electrical contractor and Clarke Electric Cooperative as you plan your project so that we can work together to meet your expectations.



**Is your home properly protected by Ground Fault Circuit Interrupters? GFCI outlets should be used in all kitchens, bathrooms, garages and outdoor outlets.**

May is National Electrical Safety Month

**plug into safety**

# New Bill Format Changes Coming

**CEC HAS A NEW LOOK TO ITS** bill format. Take note of these changes that we hope will help you better understand your bill:

**1** Service Summary: This box shows any outstanding balance due and current charges for the billing period.

**2** Message Board: This is a place for Clarke Electric Cooperative to relay important information to you about your account.

**3** Meter Readings: This shows the number recorded on your meter(s) at the time they were read. Your kilowatt usage, what you are billed for, is the difference between these numbers.

**4** Rate Number and Description: Describes the type(s) of service you receive from the cooperative.

**5** kWh Usage: This bar graph shows your electrical use by month for the last year, as well as compares your usage from a year ago with your current usage. If you have a heat meter, there will be bars shown for the months the heat meter is in use.

**6** Current service charges summarizes the services you received and are being billed for:

**Monthly Service Charge:** This is a cooperative members' equal share of fixed costs so power can be available at your location. These fixed costs include poles, wires, transformers, and substations. It also supports fleet, facility and member service functions, such as line maintenance, substation upgrades, property taxes, right-of-way clearing, and general administrative responsibilities. Regardless of how often you flip on the light switch or the TV, these costs are part of the bill you pay so electricity is available to you whenever you want it. It takes just as much equipment to deliver one kilowatt-hour as it does 100 kilowatt-hours of energy.

**Energy (kWh Charges):** The amount of electricity you use each month is measured in kilowatt-hours. The kWh energy charge is designed to recover variable costs, including the cost of power from our power provider, environmental and conservation efforts, capacity requirements, and more.



**CLARKE**  
ELECTRIC COOPERATIVE, INC.  
P.O. Box 161 1103 N. Main Osceola, Iowa 50213-0161  
Your Touchstone Energy Cooperative

Website: [www.cecnet.net](http://www.cecnet.net)  
E-Mail: [billing@cecnet.net](mailto:billing@cecnet.net)  
Phone: (641) 342-2173 / 800-362-2154  
Hours: 7:30 am - 4:00 pm M-F

1216 1 AV 0.375  
JOHN T DOE  
1234 WISER WAY  
OSCEOLA, IA 50213

5 1216  
C-5 P-5



Statement Date	04/09/2018
Account Number	012345678
Payment Due	04/30/2018

**Service Summary**

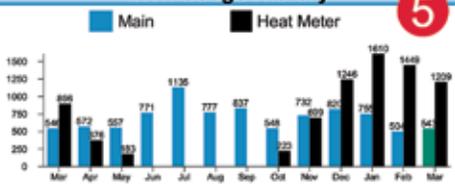
Previous Balance	\$169.99
Payment Received 03/29/2018	- \$169.99
Balance Forward	\$0.00
Current Charges	\$159.67
<b>Amount Due</b>	<b>\$159.67</b>

Message Board:

Account Number: 012345678 Phone Number: 641-555-0099

Meter #	Read Dates From To	Days	Meter Readings Previous Present	Meter Multi	kWh Usage	Bill Type	Rate Number and Description	911 Address and Map Location
000111222	03/01/18 04/01/18	31	86517 88259	1	543	Regular	1 - SINGLE PHASE/NON COMMERCIAL	1234 WISER WAY 24-03-01
000111222	03/01/18 04/01/18	31	44378 45587	1	1209	Regular	70 - ELEC HEAT RATE	1234 WISER WAY 24-03-01

**kWh Usage History**



PERIOD ENDING	MAR 2017	MAR 2018
Avg Daily Temp	44	40
Avg Daily kWh	18	18
Avg Daily Cost	\$4.53	\$5.15
Total kWh	1442	1752
Total Demand	0.0	0.0

**Current Service Charges**

<b>BALANCE FORWARD</b>	<b>\$0.00</b>
Monthly Service Charge	> 250 kWh \$32.00
Energy (kWh) Charges	543 kWh @ \$0.113 \$61.36
Heat Usage	1209 kWh @ \$0.058 \$70.12
Power Cost Adjustment (PCA)	543 kWh @ -\$0.00701 -\$3.81
<b>Total Current Service Charges</b>	<b>\$159.67</b>
<b>Total Amount Due 04/30/18</b>	<b>\$159.67</b>
<b>Late charge applies (1.5%) after 04/30/18</b>	<b>\$159.67</b>

**DETACH AND RETURN BOTTOM PORTION OF THE BILL WITH YOUR PAYMENT**

JOHN T DOE  
1234 WISER WAY  
OSCEOLA, IA 50213

**8**

> Detach the lower portion of this bill if paying by mail or in person, otherwise please pay your bill at [www.cecnet.net](http://www.cecnet.net) or call CEC's Automated Pay by Phone system at 844-241-0266.

> To comply with industry standards, all credit card payments need to be processed by the member.



**7**

Account Number	012345678
Total Amount Due 04/30/18	\$159.67

**Bank Draft - Do Not Pay**

Scan and go to [www.cecnet.net](http://www.cecnet.net)



**9**

CLARKE ELECTRIC COOPERATIVE  
PO BOX 161  
OSCEOLA, IOWA 50213-0161




**10**

**Heat Usage:** For all electric homes, a special heat rate is used for heating your home. The special rate is in effect October 1 thru May 31.

**Power Cost Adjustment:** This is an adjustment on your current electric bill that can go up or down dependent upon the true cost of wholesale power purchased from our energy supplier.

**7** The detachable portion of your bill which indicates the total amount due. If you are signed up for automatic withdrawal, it will be indicated here and you will not need to return this portion with payment.

**8** Clarke Electric's automated pay by phone system: Call 844-241-0266 to pay your bill by phone. We are no longer allowed to take your payment over the phone.

**9** QR Code: This function allows you to use your smart phone camera to open a browser to Clarke Electric's mobile website. You can click on the "pay bill" icon and you will be directed to the Smart Hub feature to pay your bill online. 03-26-07-01

**10** This bar code is used by the post office for sorting by area.

## Coming in Fall 2018: Operation Round-Up

**OPERATION ROUND-UP® IS A PROGRAM THAT** allows Clarke Electric Cooperative consumer-owners to make a difference in their own communities. Operation Round-up allows you to “round up” your monthly electric bills and donate the difference to a charitable fund to be used in Clarke Electric’s service territory. The purpose of this program is to accumulate and distribute funds for charitable purposes to organizations and individuals and/or family emergencies/ disasters within the service area. The minimum amount you contribute each month is \$0.01, and maximum is \$0.99. On average, a member will contribute \$6 annually.



### How does Operation Round-Up work?

If you choose to participate, your electric bill will be rounded up to the next highest dollar each month. For example, if your electric bill is \$152.71, an additional balance of 29 cents will be added, making your bill an even \$153.

### How will the funds be used?

Applications will be received and evaluated by the Operations Round-Up board and disbursements will be made to non-profit organizations, community improvement projects, individuals and family emergency disasters. No funds will be used for political purposes. Applications will be available at the cooperative office and at [www.cecnet.net](http://www.cecnet.net) once the program is launched this fall.

By joining with other Clarke Electric Cooperative members, your small monthly donation can make a bigger impact. This is a voluntary program; however, you need to let us know if you do not want to participate. **If you do not want to participate, please, fill out this form and return it to our office.** Clarke Electric Cooperative, PO Box 161, Osceola, Iowa 50213. You may also email [jasgibbs@cecnet.net](mailto:jasgibbs@cecnet.net) or call (800) 362-2154 to opt out.

## Director Election...from pg. 1

The following are excerpts from the Cooperative Bylaws and Articles of Incorporation regarding director elections.

**Article III Section 2.** Qualifications and Tenure. From and after the annual meeting in 2014, “No member shall be eligible to become or remain a director or to hold any position of trust in the Cooperative, whose primary residence is not served by the Cooperative, or who is in any way employed by or who is married to an employee of the Cooperative or who has been an employee or married to an employee of the Cooperative within the past three years or who is financially interested in a competing enterprise or a business selling electric energy or supplies to the Cooperative.”

**Article III, Section 3.** Nomination and Election of Directors. *It shall be the duty of the board to appoint, not less than 60 days and not more than 90 days before the date for the meeting of members at which directors are to be elected, a committee on nominations. . . . Said committee shall consist of two members from each of the districts where the terms are to expire following the annual meeting. A director of the Cooperative, who is ineligible to be a candidate because of tenure, may be appointed to the nominating committee. The committee shall prepare and post at the principal office of the cooperative, at least 45 days before the meeting a list of the nominees for directors. The committee shall be encouraged, but shall not be required, to nominate not less than two candidates for each district for which a director is to be elected.*

*Any fifteen or more members acting together may make other nominations by petition not less than 45 days prior to the meeting and the secretary shall post such nominations at the same place where the list of nominations made by the committee is posted, providing that said nominations made by petition shall be limited to members from the district for which a director is to be elected and the petitioners must also be from said district.*

(b) Election of Directors. *“Election of directors shall be by printed ballot. The ballot shall list the candidates nominated by the committee on nominations and by petition, if any, arranged by the districts. The secretary shall mail a ballot marked, “Ballot for Election of Directors” and a statement of the number of directors to be elected and showing separately the nominations made by the committee and . . . . by petition. The statement shall also contain and inform the members of the manner in which they may vote by mail for directors as provided in this section.”*

**NO, I do not wish to participate in Clarke Electric Cooperative's Operation Round-UP program.**

NAME: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

ACCOUNT #: \_\_\_\_\_

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_



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Your Touchstone Energy® Cooperative

This institution is an equal opportunity provider and employer.

[www.cecnet.net](http://www.cecnet.net)

#### Board of Directors

Randy Barnard, New Virginia  
Larry Jackson, Clio  
Larry Keller, Osceola  
Kyle Kelso, Weldon  
Cody Miller, Thayer  
Randy Rouse, Corydon  
Ed White, Osceola  
Bill Willis, New Virginia  
Lydda Youmans, Indianola